



Subject: Unification of NEFA Specifications for #69760, New Zealand-origin Bovine Serum Albumin Precision Grade, Fatty Acid Free Lyophilized Powder, and #68700, United States-origin Bovine Serum Albumin Reagent Grade, Fatty Acid Free Lyophilized Powder

Dear Valued Customer,

We are pleased to announce an important update regarding the specifications of Non-Esterified Fatty Acids (NEFA) in two of our products: SKU 69760, New Zealand-origin Bovine Serum Albumin Precision Grade, Fatty Acid Free Lyophilized Powder and SKU 68700, United States-origin Bovine Serum Albumin Reagent Grade, Fatty Acid Free Lyophilized Powder. In our ongoing efforts to standardize and improve our product offerings, we are aligning the NEFA specifications for these products.

Previously, the NEFA specification for the New Zealand Fatty Acid Free BSA, SKU 69760, was $\leq 0.01\%$, while for the US Fatty Acid Free BSA, SKU 68700, was $< 0.01\%$. We are now updating the specification for SKU 69760 and aligning it with SKU 68700 to a unified $< 0.010\%$.

This change is not a reflection of an adjustment in our testing methods, but rather an update to our specifications to more accurately represent the precision of the results we have always achieved. Our testing has always extended to several digits beyond the decimal point, and by adjusting the NEFA specification, we are now showcasing the true accuracy and detailed capability of our tests.

It's important to note that this refinement in our specification does not reflect a change in the quality or composition of the products themselves. The manufacturing locations, methods, materials, equipment, regulatory status, finished product quality, testing methods, batch size, and availability for both SKU 69760 and SKU 68700 remain unchanged.

The update to a unified specification is part of our commitment to quality and consistency across our product range and represents purely a documentation-based change. Proliant Health & Biologicals' current target to implement this specification change will be 90 days from the date of this notification and will take effect on March 31st, 2024. These efforts are part of our long-term commitment to continuous improvement as the world's premier manufacturer of proteins supporting human and animal health applications.

Should you have any questions or require further information, please feel free to reach out to us. We value your trust in our products and are dedicated to providing you with the highest standards of quality and reliability.

Sincerely,

Daniel Ma
Director of Quality Assurance